

“ A company
that stands behind
its product 110%
of the time. ”

ONE OF THE TOP 5 CABLE
OPERATORS IN THE U.S.

Remote Management

Get the Most Out of Your Messaging

Realize the maximum value of your Momentum platform – and ensure top performance – without devoting scarce IT resources to your messaging initiatives. If you want to get the full advantage of your Message Systems solution, but don't have the staff or messaging expertise, we offer a management service that pays for itself in cost reductions and added revenue. And you don't have to outsource data or processes, assuring complete security and keeping you in total control.

Remote Management lets you concentrate resources on core business operations and new opportunities to drive growth. Our messaging administration experts, working as an extension of your in-house team, continuously monitor and manage your platform so you don't have to — quickly resolving most issues without imposing on your staff.

DEDICATED MANAGEMENT. PEAK PERFORMANCE. UNBEATABLE RESULTS.

With Remote Management, you get 24x7 monitoring and management to keep your platform performing at its best, plus continuous key metric analysis and expert tuning to achieve ongoing improvements. After a fully managed on-site deployment, tailored to your unique environment and needs, you'll immediately begin to demonstrate ROI through these key benefits:

✓ Lower IT expenses

No need to devote scarce resources to messaging. Our team can minimize maintenance and other disruptions, and eliminate costly project delays.

✓ Limited impact on IT staff

Our experts do all the work for you: custom implementation, full platform administration to keep you up and running, and 15-minute critical issue response.

✓ Maximum security and control

The best possible protection from spam, viruses and data loss. Systems and data remain safely within your enterprise; off-site backups provide extra security.

✓ Stronger focus on core business

Redirect your resources to moving your business forward. Rely on our expertise and support to manage your messaging solution — without any loss of control.

✓ Exceptional ROI from messaging

Start with a solution precisely configured to deliver optimal business value, then continue to improve results through ongoing analysis and tuning.

WE'VE GOT IT ALL COVERED

Put our team of experts to work for you, and start increasing the value of your messaging solution today. Remote Management helps you achieve better results with three phases:

Installation

Environment assessment and requirements gathering, followed by custom configuration and implementation of your unique solution.

Support

24x7 monitoring and management from dedicated engineers; includes configuration changes, upgrades, and new server integration.

Optimization

Expert advice, key metric reporting and quarterly operations reviews. Ensures continuous improvements in performance and ROI.

Our team works as an extension of your staff, with no changes to your workflows or environment. Expert administration provides maximum security for messaging and sensitive data, while creating major efficiencies that free up resources to drive company growth.

START DOING MORE WITH LESS

You don't need to dedicate critical IT staff time or have in-house messaging expertise to achieve the full advantage of a Message Systems solution. Let us manage it for you. You'll get the best results with the lowest impact on your IT resources — so they can focus on moving your business forward. We also offer a wide range of additional services that can help you fulfill your unique vision through messaging.

About Message Systems

Founded in 1997, Message Systems is a worldwide provider of message management solutions and services for organizations ranging from e-commerce companies to the Global 2000. Through a combination of technology, partnerships and intellectual capital, Message Systems offers a family of software solutions and services that address a wide range of email infrastructure and deliverability needs. With the most powerful message management platform on the market, Message Systems gets billions of unique messages to the right place at the right time every day. Headquartered in Columbia, Maryland, Message Systems has representatives and channel partners in North America, Europe and Asia.

Get a fast, free evaluation.

Call Message Systems today toll free at 877-887-3031 or learn more at www.messagesystems.com/services/technical_support/remote_management/

